



Terms & Conditions

1. COURSES

- 1.1 We need 6 or more students for a course to make it viable to run. In the event that there are not enough people booked onto a course or if there are cancellations, we reserve the right to cancel or change course dates as applicable. Where possible, we will move students to another appropriate course with their approval. Refunds or credit notes will be given if alternative dates are unsuitable.
- 1.2 Please contact us as soon as you know you are unable to attend a course.
- 1.3 If a cancellation is made 28 days or more before the course start date then a full refund will be given.
- 1.4 If a cancellation is made between 28 days and 14 days before the course start date and we are able to allocate your place to another student, then a 50% refund will be given. In the event that we are unable to allocate your place to another student, no refund will be given.
- 1.5 If a cancellation is made less than 14 days before the course start date then no refund will be given.
- 1.6 If we cancel a course due to tutor illness or severe weather conditions we will offer an alternative date/course during the current course calendar. If this is not acceptable we will offer a refund.
- 1.7 It is at our sole discretion to offer a suitable alternative date if you are unable to attend the course. Alternative course dates, once accepted, will follow the cancellation process set out below.
 - (a) If the alternative course date is cancelled by the student, no further alternative course date will be provided, and a maximum 50% refund will be offered if cancelled 28 days before the course start date.
 - (b) If a cancellation is made between 28 days and 14 days before the course start date and we are able to allocate your place to another student, then a 25% refund will be given. In the event that we are unable to allocate your place to another student, no refund will be given.
 - (c) If the alternative course date is cancelled less than 14 days before the course date, no refund will be given.
- 1.8 Alternative course dates will only be offered for the year in which the original course date was booked. It is at our sole discretion to offer an alternative course date in the following year.
- 1.9 Information provided on our site about local B&Bs, hotels and other places to stay are for convenience only. Students and visitors should make their own decisions as to the suitability of the accommodation. We do not accept any liability regarding the accommodation you choose. In the event of a course being cancelled, we are not liable for the cost of the accommodation.